

[Essential: Mastering the Help Menus of FamilySearch.org!](#)

To take advantage of the plethora of abundant resources available in FamilySearch, it is essential to become proficient with its pull-down help menus in the top of any page. Then, become more skilled in adapting it to your specific family history needs. There, you can obtain more answers to your genealogical needs and faster than you can ever imagine. Do not under estimate the Help menus for insight and power in utilizing the wealth of information readily available for training, perusing original on-line documents, viewing video tutorials and learning research tips that can become “Magical” whenever you need V.I.P assistance to best meet your family history needs. For a good overview of the Help menus in FamilySearch, click [here](#) for more details.

Here's a brief synopsis of the nine pull-down menus found in the Help section of FamilySearch.

1. At the top of any page on [FamilySearch.org](#), click **Help**.
2. Click the option you want:
 - The **What can we help you with?** search box makes it easy to do a quick search.
 - **Help Center** brings you to the Help Center home page where you can search all resources or browse by topic.
 - **Getting Started** gives an overview, helpful tips, and contact information for local help to give you a boost in getting started with your family history.
 - **Contact Us** offers a variety of ways to reach FamilySearch Support.
 - **Learning Center** allows access to lessons and training videos.
 - **Community** brings you to a place where you can collaborate with others who have similar interests in the challenging but rewarding work of genealogy. You can browse or ask or answer questions. You can also find and join groups on specific subjects.
 - **My Cases** is where to go if you have previously contacted FamilySearch Support and want to view the details of your case.
 - **Research Wiki** allows you to search through the compiled resources of the FamilySearch Research Wiki.
 - **What's New** lists the current improvements and additions happening on FamilySearch.org.
3. Some pages on the FamilySearch website also have a purple **light bulb icon** in the bottom right corner. Click it to learn how to do common tasks on that page.

Don't Stop With Just the Above Brief Explanations Offered

There are some keynote related articles also mentioned that are equally important in becoming competent in using FamilySearch efficiently.

- [Where do I find a family history center?](#)
- [Where can I get help with my genealogy?](#)
- [How do I get help using the FamilySearch Research Wiki?](#)

But there's even much more there as well. Members of The Church of Jesus Christ of Latter-day Saints can also receive help from temple and family history consultants in their wards and branches. To find your local consultants, check the FamilySearch Help Center, the Member Tools mobile app, or your ward directory on the [Church's website](#). Here is how to accomplish this! To access the [FamilySearch Community site](#), click **Support Questions** to ask a question in the community or see existing questions; or click **Groups** to join a group and collaborate with others.

Don't Under Estimate The Family History Guide for Learning the FamilySearch Help Menus

You can also use the [Family History Guide](#) because it also contains free training lessons about using FamilySearch.org and many other topics in your family history endeavors. It is written in English and made available in other languages through Google Translate. For the full explanations with tips of mastering the Help menus found in FamilySearch on computers, tablets and smartphones. In addition, there is also help offered for using Family Tree Lite. For step-by-step tutorials and video training opportunities, click [here](#). There you will find 800 toll-free phone support from missionaries around the world trained in FamilySearch seven days a week till 10 pm daily on Mountain time zone except on Monday evenings as it stops at 6 pm. There is a 44 minute video offered that is awesome in becoming more familiar in Discovering the FamilySearch Community.

Closing Comments

The more you become familiar with the Help menus at FamilySearch and through the step-by-step tutorials located at <http://www.thefhguide.com>, your genealogical successes can be accelerated because of the amount of user-friendly technological assistance readily available which is incredible. 50 years ago when I started my family history pursuits, doing original research was a lonely obstacle experience with much fatigue over time with “snail mail” and long-distance phone call charges that were frustrating to say the very least because success came slowly. You will not be disappointed in today’s genealogical environment. And better yet, there are “real people” also readily available to personalize their assistance in guiding and directing you to become a more success genealogist at “warp speed!” My best advice is “Forward March Without Any Hesitation!” Lily, our Facebook group follower in mainland China, has acquire sensational genealogical information at “warp speed” going back to the Qing dynasty and earlier dynasties to the late 1400’s. Perhaps someday, she will share her exciting success story with us. And maybe you can also share your success stories as well!!! The “Spirit of Elijah” can manifest itself in unusual ways when you least expect it.

Russell M. Nelson gave a splendid talk in 1994 entitled “The Spirit of Elijah” that is an absolute classic must-read! Click [here](#) for the entire talk.